BOOYCO ELECTRONICS (PTY) LTD
WARRANTY POLICY

Objective

This document serves to indicate Booyco Electronics (Pty) Ltd compliance to the Consumer Protection Act, No. 68 of 2008 regarding warranty claims.

Scope

The policy is applicable to all external customers of Booyco Electronics (Pty) Ltd.

Policy

Booyco Electronics (Pty) Ltd complies with the Consumer Protection Act, No.68 of 2008, hereafter referred to as the CPA.

1. Booyco Electronics warrants that in terms of Section 55 of the CPA:

   • the goods sold by them are suitable for the purpose for which they are generally intended, of good quality, in good working order and free of defects
   • that such goods will be durable for a reasonable period if the goods are used appropriately and for the purpose for which they are generally intended

2. Booyco Electronics warrants that in terms of Section 56 of the CPA that a warranty claim:

   2.1 within twelve (12) months of delivery of the goods to the customer to:
       • repair or replace the failed, unsafe or defective goods

   2.2 if the goods have been repaired and within three (3) months of that repair become defective again:
       • replace the goods

3. Booyco Electronics will have no liability under this warranty in terms of Section 60 and 61 of the Act if:

   • the customer has altered the products in any way whatsoever
   • the customer did not inform Booyco Electronics of any special circumstances, uses or needs of the customer and/or in relation to the manner in which the products will be used